

## Quality and environmental policy

The goal of Temet's quality and environmental policy is the continuous improvement in activities, products and services to fulfil the objectives and targets, set by the board of directors in company's business strategy. The basis of this policy is a commitment to fulfil the company's obligations and the principles of sustainable development and to prevent hazardous environmental effects. It requires continuous work and development to manage the environmental impact of our operations, products and services.

In order to achieve the objective Temet:

- Identifies and determines processes that are needed for the quality management system and applies them in the whole organization.
- Identifies the environmental aspects of the operations and their associated risks and opportunities.
- Aims to understand the current and future needs and requirements of the customer and stakeholders. Fulfils these needs and requirements and strives to provide added value for the customer through efficient and professional customer support.
- Follows environmental legislation and the changes related to it.
- Provides resources needed to achieve the objectives.
- Prefers environmentally conscious suppliers.
- Commits to fulfil requirements set for the company.
- Establishes quality targets and requirements for products.
- Sets targets to improve the level of environmental protection.
- Strives to design products, materials, and packaging in orders to minimize their environmental impact throughout their life cycle.
- Focuses on clear communication and effective training to ensure quality and environmental awareness of the whole staff.
- Maintains and improves quality and environmental management systems.
- Executes monitoring of quality for processes and products, conducts internal audits and management reviews at planned intervals.

Management commits to ensure that the Quality and Environmental policy is understood, implemented and maintained at all levels of the organization.

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